

Welcoming Delegates: 09.30 hrs. – 09.50 hrs.

| Inaugural Session: Strengthening Indian Healthcare | | |
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| Session Chair & Moderator: Ms. Upasana Arora , Co-Chair (North), ICC National Healthcare Committee; CEO & Director, Yashoda Super Speciality Hospital; President, AHPI, Uttar Pradesh & Uttarakhand; Brand Ambassador of NABH | | |
| 10.00 hrs. | Welcome Address by | Mr. Prashant Sharma MD, Charnock Hospital Chairman, ICC National Healthcare Committee Governing Council Member, NATHEALTH |
| 10.10 hrs. | <i>Lamp lighting by dignitaries</i> | |
| 10.15 hrs. | Keynote Address by | Dr. Vijay Agarwal President CAHO |
| 10.30 hrs. | Special Address by | Dr. Sanjeev Singh Medical Director Amrita Institute of Medical Sciences, Faridabad President, AHPI, Haryana Chapter |
| 10.45 hrs. | <i>Healthcare scenario</i> | Mr. Veeresh Narayan Director - Healthcare Sector KPMG |
| 11.00 hrs. | <i>Capacity expansion of multidisciplinary hospitals</i> | Dr. Devlina Chakravarty Managing Director Artemis Hospitals |
| 11.10 hrs. | <i>Building workforce efficiency in the Healthcare system</i> | Dr. Manoj Luthra CEO Jaypee Hospital |
| 11.20 hrs. | <i>Restructuring the Healthcare Budget</i> | Mr. Jitendra Haryan CEO Jaslok Hospital Member, ICC National Healthcare Committee |
| 11.30 hrs. | Address by | Ministry of Health & Family Welfare Government of India |
| 11.45 hrs. | Vote of Thanks | Ms. Richa Singh Debgupta SVP, Fortis Hospital Co-Chair (East), ICC National Healthcare Committee |

Plenary Session I - Panel Discussion: Policy Advocacy

▪ *Policy related issues* ▪ *Opinions from the Healthcare stakeholders*

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| 11.50 hrs. | <p>Session Chair & Moderator: Mr. Prashant Sharma, MD, Charnock Hospital; Chairman, ICC National Healthcare Committee; Governing Council Member, NATHEALTH</p> <p>Panellists: Dr. Vijay Agarwal, President, CAHO Dr. Sanjeev Singh, Medical Director, Amrita Institute of Medical Sciences, Faridabad; President, AHPI, Haryana Chapter Dr. Ramakant Deshpande, Co-Chair (West), ICC National Healthcare Committee; Executive Chairman, Asian Cancer Institute Ms. Upasana Arora, Co-Chair (North), ICC National Healthcare Committee; CEO & Director, Yashoda Super Speciality Hospital; President, AHPI, Uttar Pradesh & Uttarakhand; Brand Ambassador, NABH Ms. Richa Singh Debgupta, SVP, Fortis Hospital; Co-Chair (East), ICC National Healthcare Committee Mr. Ravindra Pai, Deputy Managing Director, Peerless Hospital Mr. Abhishek Tejpal Singh, Associate Director - Digital Healthcare, KPMG</p> <p style="text-align: center;">Q & A – Opinion of the Stakeholders</p> <p>Summing Up: Mr. Prashant Sharma, MD, Charnock Hospital; Chairman, ICC National Healthcare Committee; Governing Council Member, NATHEALTH</p> |
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12.20 hrs. - 12.30 hrs. – Tea / Coffee Break

Plenary Session II - Panel Discussion: Challenges of Private Healthcare Sector

▪ *Paucity of Doctors, Nurses & Administrative Staff* ▪ *Sky High Attrition Rate* ▪ *Lack of Openness to Digitalization* ▪ *Soft skill and patient interface training deficit* ▪ *Inadequate Depth of training during formative years* ▪ *Unrealistic initial compensation expectation, one up poaching by institutions with unrealistic offerings*

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| 12.30 hrs. | <p>Session Chair & Moderator: Ms. Richa Singh Debgupta, SVP, Fortis Hospital; Co-Chair (East), ICC National Healthcare Committee</p> <p>Panellists: Dr. Ramakant Deshpande, Co-Chair (West), ICC National Healthcare Committee; Executive Chairman, Asian Cancer Institute Mr. Devanand K.T., Regional CEO – Telangana & Andhra Pradesh Cluster, Aster DM Healthcare Dr. Ashwini Jogade, Medical Superintendent, Max Nanavati Hospital Dr. Devlina Chakravarty, Managing Director, Artemis Hospitals Mr. Ravindra Pai, Deputy Managing Director, Peerless Hospital</p> <p>Summing Up: Ms. Richa Singh Debgupta, SVP, Fortis Hospital; Co-Chair, ICC National Healthcare Committee</p> |
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Plenary Session III – Panel Discussion: Patient Safety & Quality Control

13.10 hrs. **Session Chair & Moderator:** [Dr. Vijay Agarwal](#), President, CAHO

Panellists:

[Dr. Atul Mohan Kochar](#), CEO, NABH

[Dr. Anna George](#), Head – Quality, Aster India

[Dr. Shalaka Sawant](#), Head – Quality Systems, Jehangir Hospital

[Dr. Sarbani Mukherjee](#), Head – Quality, Jaypee Hospital

Summing Up: [Dr. Vijay Agarwal](#), President, CAHO

13.40 hrs. - 14.30 hrs. – Networking Lunch

Plenary Session IV – Panel Discussion: Pharmaceutical & Medical Devices

▪ *Challenges & Opportunities*

14.30 hrs. **Session Chair & Moderator:** [Dr. Abhay Sinha](#), Director General, SEPC

Panellists:

[Dr. Rajiv Chhibber](#), Vice President, External Affairs, Sahajanand Medical Technologies & Joint Coordinator, AIMED

[Mr. Rajiv Gulati](#), Delhi Pharmaceutical Trust; Ex President, Global Pharmaceutical Business, Ranbaxy Laboratories Ltd.

[Mr. Sameer Kant Ahuja](#), Joint Secretary, Indian Pharmaceutical Association, Delhi Chapter

Summing Up: [Dr. Abhay Sinha](#), Director General, SEPC

15.15 hrs. **Closing Remarks:** [Dr. Ramakant Deshpande](#), Co-Chair (West), ICC National Healthcare Committee; Executive Chairman, Asian Cancer Institute

15.20 hrs. – 15.30 hrs. – Comfort Break

ICC National Healthcare Excellence Awards 2022

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| 15.30 hrs. | Address by | Mr. Prashant Sharma MD, Charnock Hospital Chairman, ICC National Healthcare Committee Governing Council Member, NATHEALTH |
| 15.35 hrs. | Award Methodology | KPMG Advisory Services |
| 15.40 hrs. | Award Ceremony & Presentation by | Chairman & Co-Chairs of ICC National Healthcare Committee |

16.30 hrs. Networking High Tea